

CENTER FOR DISABILITY SERVICES TEXT MESSAGING TERMS OF USE

By “Opting In” to or using a “Text Message Service” (as defined below) from CENTER FOR DISABILITY SERVICES, you accept these Terms of Use.

This agreement is between you and Center for Disability Services and its affiliates. All references to “Center for Disability Services,” “we,” “our,” or “us” refer to **Center for Disability Services and its affiliates**.

DEFINITIONS

“Opting In,” “Opt In,” and “Opt-In” refer to requesting, joining, agreeing to, enrolling in, signing up for, acknowledging, responding to, or otherwise consenting to receive one or more text messages.

“Text Message Service” includes any arrangement or situation in which we send one or more messages addressed to your mobile phone number, including text messages (such as SMS, MMS, or successor protocols or technologies).

CONSENTING TO TEXT MESSAGING

By consenting to receive text messages from us, you agreed to these Text Messaging Terms and Conditions, as well as our **TEXT MESSAGE SERVICE PRIVACY POLICY**, below, both which are incorporated herein by reference.

E-SIGN DISCLOSURE

By agreeing to receive text messages, you also consent to the use of an electronic record to document your agreement. You may withdraw your consent to the use of the electronic record by replying STOP.

COSTS OF TEXT MESSAGES

We do not charge you for the messages you send and receive via this Text Message Service. But message and data rates may apply, so depending on your plan with your wireless or other applicable provider, you may be charged by your carrier or other applicable provider.

FREQUENCY OF TEXT MESSAGES

This Text Message Service is for conversational person-to-person communication between you and our employees. We may send you an initial message providing details about the service. After that, the number of text messages you receive will vary depending on how you use our services and whether you take steps to generate more text messages from us (such as by sending a HELP request).

OPTING OUT OF TEXT MESSAGES

If you no longer want to receive text messages, you may reply to any text message with STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE. As a person-to-person communication service, opt-out requests are specific to each conversation between you and one of our employees and their associated phone number. After unsubscribing, we may send you confirmation of your opt-out via text message.

DATA RETENTION

We retain personal information for as long as necessary to fulfill the purposes for which it was collected, including, but not limited to, the provision of Text Message Service, and necessary and essential business purposes such as complying with our legal obligations, maintaining business and financial records, resolving disputes, maintaining security, developing products and services, detecting and preventing fraud and abuse, and enforcing our agreements.

AGGREGATED, NON-PERSONAL OR NON-IDENTIFIABLE INFORMATION

We may collect or process general, non-personal, or statistical information about the users of the Text Message Service. We may also deidentify, anonymize, and/or aggregate certain personal information collected from or about users of the Text Message Service, or when you interact with us. We may process and disclose this information without restriction (so long as no attempt to re-identify the data is made).

CHANGES TO THESE TERMS OF USE

We may revise these Terms of Use periodically and without prior notice to you. As we may make changes at any time, we suggest that you occasionally consult these Terms of Use. Please note that our rights to use your personally identifiable information will be based on the Terms of Use in effect at the time the information is used. If you object to any of the updated Terms of Use, you must discontinue your use of the Text Message Service through the process described in the Terms of Use. By continuing to use the Text Message Service after you have been notified of changes to this Privacy Policy, you agree to be bound by the revised Privacy Policy.

CONTACT US

For support, reach out to sms@cfdnsny.org