Center for Disability Services

October 2, 2025

Re: Important Update on Psychiatry Services at CFDS

Dear Patient/Caregiver,

We are writing to follow up on the phone call you received from our residential clinical staff. We want to explain changes to psychiatry services at the Center for Disability Services (CFDS). CFDS **plans to stop offering psychiatry services at Center Health Care on December 31, 2025**. No other services offered by CFDS are impacted by this change.

We know this is a big change, and we want you to know that your care is still very important to us. Because you live in a CFDS-operated home, you will be offered psychiatry care through **telepsychiatry with StationMD**. This means:

- You will have a dedicated provider who knows you and sees you.
- You will meet with your provider on a video call, which saves travel and avoids waiting time.
- You will meet in a place you know, with staff or caregivers there to help.

Telepsychiatry works just as well as in-person visits. It helps you see the same doctor each time, which builds trust and supports better care.

We understand that change can be hard. Please know that CFDS is working to make this transition as smooth as possible. We will keep sharing updates with you by mail, email, the patient portal, and in person with our staff.

If you missed the informational open house held on October 1, 2025, you can contact Kimberly Keller, RN, Practice Manager of Psychiatry & Med Specialty, at **518-437-5716** for additional updates. We also have created a webpage with more details: https://cfdsny.org/update-centerhealth.

Your health and comfort are very important to us. Thank you for working with us as we move forward together.

With Care,

Gregory Sorrentino
President and CEO

Russell Wenacur, MD
Chief Medical Officer