



September 26, 2025

**Re: Subject: Important Update on Psychiatry Services at CFDS**

Dear Patient/Caregiver,

We are writing to share important news about psychiatry services at the Center for Disability Services (CFDS). CFDS **plans to stop offering psychiatry services at Center Health Care on December 31, 2025**. This may be the first time you are hearing this information, and we want to explain what it means for you.

Because you live independently in the community, we recommend you work with your **Care Coordination Organization (CCO)** or other program in your area that can help you take the next steps in your care. These groups will work with you to find new psychiatry services that fit your needs.

No other services offered by CFDS are impacted by this change.

We strongly encourage you and your caregivers to attend our **informational open house at 7:00 p.m. on Wednesday, October 1, 2025, in Room 608 at 314 S. Manning Blvd., Albany, NY 12208**. At this event, you will be able to:

- Meet with care coordinators and community partners
- Learn about service options
- Ask questions about your next steps

There is a list of resources available in your area on the next page.

We have also created a webpage with more details: <https://cfdsny.org/update-centerhealth>

We know this change can be difficult, but please remember that your health and comfort are very important to us. We are here to help you through this transition.

With Care,

Gregory Sorrentino  
President and CEO

Russell Wenacur, MD  
Chief Medical Officer

Facility Name	County	Phone	Address	website	Medicaid acceptance	New patients accepted?	
Albany Medical Center Hospital Outpatient Psychiatry	Albany	518-262-5511	2 Clara Barton Drive, Albany, NY 12208	<a href="https://www.albanymed.org/location/psychiatry-albany-medical-center/">https://www.albanymed.org/location/psychiatry-albany-medical-center/</a>	Yes	Yes, wait list of unknown duration. Must live in the state of NY.	
Whitney M Young Jr Health Center Inc.	Albany	518-465-4771	920 Lark Drive, Albany, NY 12207	<a href="https://www.wmyhealth.org/services/behavioral-health/">https://www.wmyhealth.org/services/behavioral-health/</a>	yes	No, internal referrals only, call to Whitney Young on 4:08 pm on 9.10.25	
Samaritan Hospital Mental Health Services	Rensselaer	518-271-3374	2215 Burdett Ave, Troy, NY 12180	<a href="https://www.sphp.com/services/behavioral-health#behavioral">https://www.sphp.com/services/behavioral-health#behavioral</a>	Yes, they take Medicaid per website.	Charlie Vogel, intake coordinator: New patients are being accepted from residents of Rens. County only phone call at 4:03 pm on 9.10.25.	
Ellis Hospital Mental Health Clinic	Schenectady	518-831-8700	1023 State St., Schenectady (entrance on side on Waldorf Place)	<a href="https://www.ellismedicine.org/services/mental-health.aspx">https://www.ellismedicine.org/services/mental-health.aspx</a>	Yes	Yes, from Schenectady County only. Must have an assessment first by coming to the Ellis Hospital "family room" during business hours.	
Four Winds Saratoga	Saratoga	518-584-3600	30 Crescent Avenue, Saratoga Springs, NY 12866	<a href="https://www.fourwindshospital.com/about_four_winds/saratoga/">https://www.fourwindshospital.com/about_four_winds/saratoga/</a>	Yes-Per website and Phone confirmation, Medicaid backed by Fidelis or CDPHP	Yes, after initial eval.	
Pinnacle Behavioral Health	Albany	518-689-0244	10 McKown Rd Suite 102, Albany, NY 12203	<a href="https://pinnaclebehavioralhealth.com/">https://pinnaclebehavioralhealth.com/</a>	Yes, but only CDPHP backed Medicaid	Medication providers and therapy patients-Both yes.	
Crowne-Schenectady Mental Health	Schenectady	518-872-6292	4 Atrium Drive, Suite 100, Albany, NY 12205	<a href="https://smha-crown.com/">https://smha-crown.com/</a>	No		
LifePlan CCO	Upstate NY	855-543-3456		<a href="https://lifeplanccny.com">https://lifeplanccny.com</a>			
Care Design NY	Upstate NY	518-235-1888		<a href="https://caredesignny.org">https://caredesignny.org</a>			