

## Notice of Data Event

Center Disability Services, Inc. ("CFDS") is providing notice of a recent event that involves some individuals' information. This notice provides information about the event, our response, and steps individuals may take should they feel it is appropriate to do so.

**What Happened?** On or about June 10, 2025, CFDS identified suspicious activity related to an employee's email account. In response, CFDS took steps to secure the email account and began a comprehensive investigation to determine the full nature and scope of the activity. During the course of the investigation, CFDS also discovered that an unauthorized cyber actor accessed additional CFDS employees' email accounts between June 19-25, 2025, and had access to certain emails within those accounts. CFDS promptly secured the email accounts and began a review of the emails that may have been accessed during this event and on July 25, 2025 determined that certain email or their attachments contained individuals' information.

**What Information Was Involved** The information identified in the reviewed emails varied by individual but collectively included some combination of the following types of information: name, demographic information, medical information, and health insurance information, and for a limited number of individuals, Social Security number, driver's license or state identification card, and/or financial account information. Please note, however, that we have no indication of any misuse of personal information as a result of this event.

**What We Are Doing.** We take confidentiality, privacy, and security of information very seriously. In response to this event, we promptly took steps to secure the relevant email accounts and commenced a detailed investigation to determine the full nature and scope of the event. As part of our ongoing commitment to the privacy of information in our care, we are reviewing our policies, procedures, and processes to mitigate the reoccurrence of this type of event. Additionally, we are providing individuals with free resources and guidance in the below *Steps Individuals Can Take To Help Protect Personal Information*. There you can find more information, and a list of free resources to help protect your information should feel it is appropriate to do so.

**What Individuals Can Do.** We recommend individuals review the *Steps Individuals Can Take to Help Protect Personal Information* below. There, individuals can find more information, and a list of free resources to help protect information should they feel it is appropriate to do so.

**For More Information.** If individuals have questions about this matter, we have a dedicated assistance line with agents ready to answer questions. Please contact our toll-free dedicated assistance line at 1-833-426-5277. Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time, excluding holidays. Individuals may also write to CFDS at Center for Disability Services, Attn: Compliance Department, 314 South Manning Boulevard, Albany, New York 12208.

### STEPS INDIVIDUALS CAN TAKE TO PROTECT PERSONAL INFORMATION

#### Monitor Relevant Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit

[www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

**Equifax**—[www.equifax.com](http://www.equifax.com) and 1-888-298-0045

**Experian**—[www.experian.com](http://www.experian.com) and 1-888-397-3742

**TransUnion**—[www.transunion.com](http://www.transunion.com) and 1-800-916-8800

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Ave NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide

some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.